

## **APPLICATION FOR UPGRADE OR DOWNGRADE**

| Client or Contract Name (Business /Re  | Date of the | Date of the Application: |  |
|--|-------------|--------------------------|--|
| Contact Person Name :  |             |                          |  |
| Contact Number :   |             |                          |  |
| Email Address :  |             |                          |  |
| Existing Package   | Upgrade     | Downgrade                | New Package  |
| If Home FTTH (existing), specify speed:  |             | New Home FTTH speed:     |  |
| Terms & Conditions:<br>* Upgrading packages can be done at<br>* Downgrading the package requires |             |                          |  |
| Clients Remarks  |             |                          |  |
| Client Name :  |             | Signature :              |  |
|  |             | By checking the box, yo  | u agree that you have read and<br>O CONDITIONS and this will be<br>tronic signature. |
| Name of the NCBW Engineer Attende  | ed :        |                          |  |
|  |             |                          |  |
|  |             |                          |  |
|  |             | T/A NCONNECT             |  |

Plot 1266 Luthuli Road, Nashua House Gaborone 24/7 Help Desk: 3994077 Support E-mail: support@ncbw.co.bw